

Frequently Asked Questions:

What Are Your Hours of Operation?

- We are open Monday through Friday from 8:00 am to 5:00 pm
- Evening and weekend programs and services provided when applicable

Who Do You Serve?

- We mostly serve Catawba County
- Some programs serve people who live in other counties

How Do I Know If I Qualify For Services?

- All patients or clients go through an eligibility process
- Based on your income and family size, you may qualify for free or discounted services
- Requirements vary with programs
- For more information, refer to the phone numbers listed below

Do You Have Translators Available?

- Yes. Translators are available to assist clients upon request.

How Do I Get More Information On Your Services and Programs?

- | | |
|-----------------------------|----------|
| • Main Number | 695-5800 |
| • Administration | 695-5801 |
| • Adult Health Appointments | 695-4445 |
| • Communicable Disease | 695-5800 |
| • Dental Practice | 695-5778 |
| • Environmental Health | 465-8270 |
| • Family Care Coordination | 695-5800 |
| • Health Promotion | 695-5800 |
| • Home Health Agency | 695-5849 |
| • Immunization Clinic | 695-5881 |
| • Prenatal Clinic | 695-5782 |
| • School Health | 695-5800 |
| • WIC Department | 695-5884 |

For more information, visit Catawba County Public Health's website at:

www.catawbacountync.gov/phealth

"Leading the way to a Healthier Community"



Catawba County Public Health
3070 11th Avenue Drive SE
Hickory, NC 28602

Catawba County Public Health



*"Leading the Way
to a
Healthier Community"*



**3070 11th Avenue Drive SE
Hickory, NC 28602
(828) 695-5800**

www.catawbacountync.gov/phealth

Located Behind Catawba Valley
Medical Center off Fairgrove Church Road

Catawba County Public Health

“Leading the Way to a Healthier Community”

Adult Preventive Health Clinic

- Provides physical exams, lab tests, birth control, and education related to women’s and men’s health
- Provides testing and treatment for sexually transmitted diseases, including HIV testing



Breast and Cervical Cancer Control Program (BCCCP)

- Serves women between the ages of 40 and 64
- Provides complete physical exams, pap smear tests, instruction on self breast examination, clinical breast exams, and mammograms

Catawba County Health Partners Inc. (CCHP)

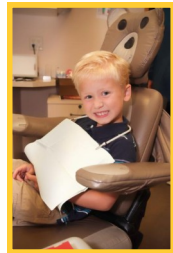
- A Healthy Carolinians partnership working to improve the quality of life in Catawba County

Communicable Disease/Tuberculosis (TB) Program

- Monitors multiple disease outbreaks in the county
- Provides reporting, management, treatment and surveillance according to State guidelines

Dental Health Services

- CLINIC: Provides dental care, exams, cleaning, sealants, fillings, emergency treatment, and extraction for children between 4 and 21 years of age
- SCHOOL: A state-funded Dental Hygienist provides dental screenings, referrals, and educational programs to schools and the community.

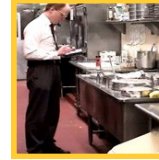


Early Childhood Support Team (ECST)

- Services are provided to childcare centers, children enrolled, and their families
- Provides health education; assists families with health resources; and develops health plans for children with chronic disease

Environmental Health

- Provides inspections for restaurants and other food handling establishments, swimming pools, and septic and water systems, including improvements and repairs
- Investigates environmental health complaints and ensures state rules and regulations are being enforced



Family Care Coordination (FCC)

- Assists women during their pregnancy and up to 8 weeks after childbirth
- Evaluates the patient’s progress
- Assists with transportation and housing needs and provides pregnancy related education
- Provides services for children from birth to age 5
- Offers developmental screenings, immunizations, family assessments, and educational services



Health Promotion

- Provides health related presentations to clinic patients, schools, civic, and community groups
- Topics include but not limited to: Public Health services and careers, HIV/AIDS, sexually transmitted diseases, family planning issues, adolescent sexuality, communicable diseases, first aid, personal health habits, head lice, and tobacco



Home Health Agency

- Provides skilled nursing care and rehabilitation services for all ages, infants to the elderly
- Specialize in wound care management, infusion therapy, and work to educate clients and their families in disease management



Immunization

- Offers all required immunizations for school aged children and adults
- Some vaccines may require payment, depending on eligibility
- There is a charge for Tuberculosis (TB) tests
- Provides specific immunizations to people traveling outside the United States



Prenatal Services

- Provides comprehensive care for women during pregnancy and postpartum
- Provides support including Lamaze/Childbirth Education



Preparedness Program

- Provides education, assessment, planning, response, and support services to ensure people are prepared in the event of a disaster or emergency

School Health

- School nurses promote physical, social, emotional, and educational growth by providing health services and education to students and school staff



WIC (Women, Infants, and Children)

- A federal supplemental nutrition program for pregnant, postpartum (after pregnancy), and breast feeding women, infants, and children up to age 5.
- Provides food coupons/vouchers to purchase nutritional foods at participating food stores
- Nutritional counseling and education are also available

