

Welcome

Welcome to the Catawba County Damage Assessment Program (ccDAP). This application is made available to help make communication with Catawba County easier, quicker and more efficient during times of natural disaster.

Purpose

The purpose of this application is to gather necessary preliminary data about people and property affected by natural disasters in Catawba County. It will make it easier to communicate with Emergency Services by using your smartphone, tablet or computer instead of trying to call and either getting a busy signal or having to wait on hold while other callers are handled as quickly as possible. Unfortunately, in times of need such as these, any wait time is too long. As an affected citizen of the county, you can enter your information about your situation and that information will be nearly instantly transferred to the Emergency Services department. When we are talking about hundreds of people being affected, this will help speed up our response times greatly.

The Application

Welcoming Screen

By using the link below, you begin the process of letting Emergency Services know that you have been affected by a natural disaster.

http://inspector.catawbacountync.gov/cc_mobile/ccdap/index.asp

During known disasters, there will also be a link available on the Catawba County website.

You have two choices on this screen.



CATAWBA
COUNTY
North Carolina

ccDAP/Damage Assessment Program

Thank you for using Catawba County's ccDAP routine to log your damage information.

Once you have entered your information on the following screen, someone from the city or county will be contacting you withing the next 12 to 24 hours.

Click on the link below to read the Help & Guidelines for this web site.

[Help & Guidelines](#)


ENTER INFORMATION

Help & GuidelinesThis selection generates this document and is stored in PDF format.

Enter InformationThis button takes you to the next screen of the application where you actually begin entering your information.

Assessment Screen

This screen allows you to enter your information relating to the disaster. We will discuss these fields in detail.



ccDAP/Damage Assessment Program

[Help & Guidelines](#) - ❗ Required Field

Address of Damage ❗

Primary Contact Person ❗

Primary Phone Number ❗

Cell Phone Number

Secondary Contact Person:

Primary Email:

Secondary Email:

Event Date ❗

 ☒ Open Calendar

Own/Rent ❗

☐ Own ☐ Rent

Insurance ❗

☐ Homeowners Insurance
☐ Renters Insurance
☐ Flood Insurance
☐ No Insurance
☐ Unknown

Structure Type ❗

Structural Damage

(Is there visible structural damage to the dwelling such as collapsed exterior walls, collapsed basement walls, off the foundation, large cracks in foundation walls, roof collapsed or holes in which you can see the sky?)

(Structural damage does NOT include drywall, carpet or paneling.) ❗

☐ Yes ☐ No

Power Disconnected? (by utility workers or local officials) ❗

☐ Yes ☐ No

Gas Disconnected? (by utility workers or local officials) ❗

☐ Yes ☐ No

Event Causing Damage ❗

Description of Damage ❗

Comment

SAVE

Address of DamageStart by entering you house/building number and your street name. A drop down list of available addresses in Catawba County will appear. You can then click on the address that matches your location. Once the address is selected, the address and the parcel number are displayed below this field. Example is shown below. **Required**

Address of Damage ⓘ

100 s

- 100 S 5TH AV,MAIDEN
- 100 S COULTER AV,NEWTON
- 100 S DAVIS AV,NEWTON
- 100 S MAIN ST,CATAWBA
- 100 SHAWNEE TR,MAIDEN
- 100 SOMERSET DR NW,CONOVER
- 100 SOUTHWEST BLVD,NEWTON
- 100 SOUTHWEST BLVD,NEWTON
- 100 SPINDLE DR,MAIDEN

.....After clicking on ‘100 Southwest Blvd, Newton’, we get the results shown below.

Address of Damage ⓘ

100 SOUTHWEST BLVD, NEWTON 28658

Parcel#: 373015730304

Primary Contact Person ⓘ

Primary Contact PersonThis is the person to contact regarding this disaster.
Required

Primary Phone NumberThis is the primary phone number to contact for this disaster. **Required**

Cell Phone NumberThis is the cell phone number that can be used to contact in regards to the disaster. Can be the same as the Primary Phone Number. We may use this number to send out text messages,

Secondary Contact PersonThis is the person whom we can contact if we are unable to reach you.

Primary EmailThis is the primary email address that we can use to communicate with you in regards to this disaster.

Secondary Email.....	This is the secondary email address that we can use to communicate with you in regards to this disaster.
Event Date.....	This is the date that the disaster happened. You can either enter the date in MM/DD/YYYY format (e.g. 10/23/2015) or you can click on the calendar icon and select the date from the supplied calendar. Required
Own/Rent.....	Click on this field to show whether or not you own the property that was affected. If you select 'Rent', you will see two additional fields appear. Required
Owner's Name	This is the property owner's name. This can be the name of an individual or of a property management group. If the owner's name is unknown, then enter 'unknown' in the box. Required if 'Rent' selected
Owner's Phone Number	This is the property's owner's phone number. If the owner's phone number is unknown, then enter 'unknown' in the box. Required if 'Rent' selected
Insurance.....	This is a multiple select item where you choose the type of insurance that you have. Click on the box next to the type of insurance that you have to select it. 'No Insurance' and 'Unknown' are options. Required
Structure Type.....	This field allows you to choose the type of structure that was damaged. Required
Structural Damage	This field allows you to specify whether or not that there was any structural damage. Required
Power Disconnected	This field allows you to specify whether or not the utility crews or local officials have disconnected your power. Required
Gas Disconnected.....	This field allows you to specify whether or not the utility crews or local officials have disconnected your gas utility. If you do not have gas utility, answer 'No Gas Connected'. Required
Event Causing Damage.....	This field allows you to identify the disaster that has taken place. There are three categories and they described in detail below. Required
Flood/Water	This covers water damage as a result of a disaster caused by nature. This does not cover occurrences like broken pipes, fire suppression or water damage from sprinkler systems. When selecting this option, the fields below will appear and must be filled in.

Location of Flood WaterSelect where the flood or water damage occurred.

Required if 'Flood/Water' selected

Depth of Water in Basement or Crawl Space in inches.....Enter the number of inches that the water level rose to in these areas. If no water, then enter 0. ***Required if 'Flood/Water' selected***

Depth of Water in 1st Floor in inches.....Enter the number of inches that the water level rose to in this area. If no water, then enter 0. ***Required if 'Flood/Water' selected***

Tornado/WindThis covers any type of wind, gale, hurricane or straight line wind damage that occurs on your property.

Location of Wind Damage.....This is a multiple selection field. Click on each box to select each type of wind damage that is related to your damage. ***Required if 'Wind/Tornado' selected***

Is there Water damage in addition to Wind damage.....Sometimes rain or water damage can accompany wind/tornado damage. If this happens in your case, select 'Yes', else 'No'. If you select 'Yes', read the section on 'Flood/Water' damage. ***Required if 'Wind/Tornado' selected***

EarthquakeThis covers earthquake damage, though rare, in the area.

Location of DamageThis is a multiple selection field. Click on each box to select each type of earthquake damage that is related to your damage. ***Required if 'Earthquake' selected***

Description of DamageEnter here a brief description of the damage that you observe. This can be as brief or as lengthy as needed. ***Required***

CommentUse this field to place any additional information, requirements or special needs that may need to be taken into consideration when reviewing your submission.

Once all of the data is entered, click on the 'SAVE' button at the bottom of the screen. One of three things will occur.

- If you entered all of the required fields on the screen and the data is successfully loaded (message is 'Record Successfully Added') into the database, you will get a screen that says the save was successful. You can click the 'OK' button to return to the Catawba County home page.
- If you missed a required field, you will get a popup window specifying the missed field. Correct the missing field and click 'SAVE' again.

- If the next screen says 'Unable to save information due to error', then there was a problem uploading the data. Try again later.

If you have problems entering the required data or need assistance, call 828-###-#### and someone will contact you as soon as possible.