

## Catawba County GIS Metrics – FY2013/2014

### Organization

- Number of full time personnel: 1084.03
- Number of full time GIS personnel: 5.5
- Number of GIS personnel as percent of total employees: 0.51%
- GIS spending per total number of employees: \$419.46

### Service Level

- Number of GIS users per GIS employee: 99
- Total number of workstations: 1000
- Number of workstations supported per GIS employee: 182
- Number of outside agencies supported under contract: 8
- Number of Servers Maintained: 4
- Percentage of Public Requests Responded to within 24 hours: 100%
- Website Statistics (annual averages)

Visitors/Month	41,617
Average Visitors/Day	1,368
Unique Visitors/Month	13,237

### Budget

- GIS Budget percent of total budget: 0.20%
- Rate of GIS budget change: - 2.71%
- GIS personnel cost as a percent of GIS budget: 81.81%
- Training as a percent of the total GIS budget: 1.67%

### Application Support

- Number of major applications: 21
- Number of minor applications: 18
- Number of in-house developed applications: 20
- Number of different vendor operating systems: 3