Juvenile Crime Prevention Council County Plan

Catawba County

For FY 2017-2018

Table of Contents

Attachments:

Executive Summary

The Catawba County Juvenile Crime Prevention Council (JCPC), in fulfillment of the duties and responsibilities as set forth in the General Statutes of the State of North Carolina, has reviewed and updated the County Plan for FY 15/16 through FY 17/18.

The JCPC has identified the issues and factors which have an influence and impact upon delinquent youth, at-risk youth, and their families in Catawba County. Further, the JCPC has identified the strategies and services most likely to reduce/prevent delinquent behavior.

Priorities for Funding: Through a risk & needs assessment and a resource assessment, the JCPC has determined that the following services are needed to reduce/prevent delinquency in Catawba County.

PRIORITIES FOR FY 2017-2018:

1. Psychological services/comprehensive assessments
2. Substance Abuse assessment and treatment
3. Counseling
4. Restitution/Community Service
5. Sexual Offender assessment and treatment
6. Family Skill building
7. Interpersonal Skill building
8. Mediation
9. Mentoring
10. Group Home/Residential services
11. Temporary Shelter
12. Therapeutic Foster Care
13. Experiential
14. Vocational
15. Tutoring
16. Structured Day
17. Teen Court

Monitoring and Evaluation: Each program funded in the past year by the JCPC has been monitored. The monitoring results and program outcomes evaluations were considered in making funding allocation decisions.

Funding Recommendations: Having published a Request for Proposals for these needed services for a minimum of thirty (30) days, the JCPC has screened the submitted proposals and has

determined which proposals best meet the advertised needed services. As required by statute, the JCPC recommends allocation of the NC Department of Public Safety (NC DPS) Funds to the following Programs in the amounts specified below for FY 17/18.

The FY 2019 funding recommendations are:

NAME	Program Type	Recommended
Conflict Resolution Center	Interpersonal Skills	$49,795.
Cognitive Connections	Substance Abuse Counseling	$70,725
Family Centered Treatment	Home based Family Counseling	$16,800
Family Guidance Center	Family Skill Building	$32,651
Project Challenge	Restitution/Community Service	$70,850
Repay	Sex Offender Treatmt/Assessmt	$33,864
Aspire-Kids at Work	Interpersonal Skills	$35,000

The JCPC further recommends that the following amount be allocated from the NC DPS funds for the administrative costs of the Council for FY 17/18: $15,500.

Respectfully Submitted,

Brandi Tolbert, Chair
Catawba County Juvenile Crime Prevention Council

*Date:*_____

Catawba County

NC DPS - Community Programs - County Funding Plan

Available Funds: $ **$332,366**   Local Match: $ **$106,520**   Rate: **30%**

DPS JCPC funds must be committed with a Program Agreement submitted in NC Allies and electronically signed by authorized officials.

#	Program Provider	DPS-JCPC Funding	LOCAL FUNDING			OTHER	OTHER	Total	% Non DPS-JCPC Program Revenues
			County Cash Match	Local Cash Match	Local In-Kind	State/ Federal	Funds		
1	JCPC Administration	$15,500						$15,500	
2	Conflict Resolution Center	$49,795			$14,939			$64,734	23%
3	Cognitive Connection	$70,725		$25,230				$95,955	26%
4	Family Centered Treatment - Home Based Counseling	$21,419		$9,699	$312			$31,430	32%
5	Family Guidance Center -Parent Education	$32,651			$9,795			$42,446	23%
6	Project Challenge	$70,850		$2,550	$21,255			$94,655	25%
7	Repay - SAIS	$33,864			$12,240	$12,742		$58,846	42%
8	Kids At Work	$35,000			$10,500	$10,865		$56,365	38%
9									
10									
11									
12									
13									
14									
15									
16									
17									
18									
	TOTALS:	$329,804		$37,479	$69,041	$23,607		$459,931	28%

The above plan was derived through a planning process by the **Catawba** County Juvenile Crime Prevention Council and represents the County's Plan for use of these funds in FY **2017-2018** .

Amount of Unallocated Funds _____ $2,562 _____

Amount of funds reverted back to DPS _____

Discretionary Funds added _____

check type ☐ initial plan   ☐ update   ☐ final

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-----DPS Use Only-----

Reviewed by_____
              Area Consultant            Date

Reviewed by_____
              Program Assistant          Date

Verified by_____
           Designated State Office Staff  Date
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_____
Chairperson, Juvenile Crime Prevention Council   (Date)

_____
Chairperson, Board of County Commissioners   (Date)
or County Finance Officer

ver 03/04/2016

Juvenile Crime Prevention Council Organization

	Name	Organization	Title
Chairperson	Brandi Tolbert	State of NC 25th Judicial District	Trial Court Coordinator
Vice-Chairperson	Tara Conrad	Partners Behavioral Health	Regional Director of Community Operations
Secretary	Brandi Tolbert	State of NC 25th Judicial District	Trial Court Coordinator
Treasurer	Jennifer Mace	Catawba County	Budget and Management Director
Assessment Committee Chairperson	Ronn Abernathy	NC Department of Public Safety	Chief Court Counselor
Funding Committee Chairperson	Jennifer Mace	Catawba County	Budget and Management Director

Number of members: 10

List meeting dates during the current fiscal year and identify the number of JCPC members in attendance for each.

Meeting Date	Number of Members in Attendance	Quorum Present? Yes/No
September 20, 2016	9	Yes
October 18, 2016	9	Yes
November 15, 2016	3	No
December 5, 2016	8	Yes
January 17, 2017	6	Yes
February 21, 2017	9	Yes
March 21, 2017	5	No
April 6, 2017	8	Yes
May 16, 2017	7	Yes

SUMMARY REPORT OF THE
CATAWBA COUNTY RISK AND NEEDS ASSESSMENT COMMITTEE

Part I: Risk

The Risk and Needs Assessment Committee reviewed data compiled from the Juvenile Risk Assessment instrument administered by Juvenile Court Counselors after juveniles are referred with a complaint alleging that a delinquent act has occurred and prior to adjudication of the juvenile. The Juvenile Risk Assessment is an instrument used to predict the likelihood of the juvenile being involved in future delinquent behavior. For some youth, some of the individual item ratings may be heavily dependent upon information reported by the juvenile or the parent(s). For these items *(represented by percentages with a star next to them)*, there is a likelihood of under-reporting the incidence of a particular behavior and the actual incidence may be higher than suggested by these figures. In those cases, the figure should be interpreted as a measure of the minimum level of occurrence.

County Risk Factor Observations: FY 2015-2016

R1. Age for First Delinquent Offense Alleged in a Complaint. 19% of assessed youth are under age 12 for first delinquent offense (increase from previous year's rate and higher than the State's rate for the past four years).

R2. Number of undisciplined or Delinquent Referrals at Intake. 42% of assessed youth have one or more prior referrals (increase from previous year's rate but lower than the State's rate). 24% of assessed youth have 2 or more prior referrals (increase from previous year and higher than the State's rate).

R3. Most Serious Prior Adjudication. 33% of assessed youth have prior adjudications (increase from previous year's rate and higher than the State's rate). 20% of assessed youth have prior Class 1-3 misdemeanor adjudications (three-year increase trend and higher than the State's rate the past two years). 5% of assessed youth have prior Class F1 felony or A1 misdemeanor adjudication (increase from previous year's rate).

R4. Prior Assaults. 23% of assessed youth have prior assaults (increase from the previous year's rate and higher than the State's rate). 21% of assessed youth have a prior assault without a weapon (increase from previous year's rate and higher than the State's rate the past two years). 6% of assessed youth were involved in an affray (increase from the previous year's rate and higher than the State's rate the past three years). 2% of assessed youth have a prior assault with a weapon (increase from previous year's rate).

R6. <u>Known Use – Alcohol, Illegal Drugs</u>** (prior 12 months) **27% of assessed youth have known substance use (three-year increase trend). **13% have known use and need assessment (two-year increase from previous year's rate but lower than the State's rate). **14% of assessed youth have known substance abuse and assessment or treatment needed (increase from previous year's rate and higher than the State's rate the past two years).

R7. <u>School Behavior Problems</u> (prior 12 months) 77% of assessed youth have school behavior problems. 39% of assessed youth have moderate school behavior problems (increase from the previous year's rate and higher than State's rate the past four years).

**Under reported data.

Part II. Needs

The Risk and Needs Assessment Committee also reviewed data from the Juvenile Needs Assessment instrument administered by Juvenile Court Counselors prior to court disposition of a juvenile. The Juvenile Needs Assessment is an instrument used to examine a youth's needs in the various domains of his life: The Individual Domain, The School Domain, The Peer Domain, and the Community Domain. This instrument was designed to detect service intervention needs as an aid in service planning. As with the Juvenile Risk Assessment, some of the individual item ratings may be heavily dependent upon information reported by the juvenile or the parent(s). For these items *(represented by percentages with a star next to them)*, there is a likelihood of under-reporting the incidence of a particular behavior and the actual incidence may be higher than suggested by these figures. In those cases, the figure should be interpreted as a measure of the minimum level of occurrence.

<u>County Elevated Needs Observations: FY 2015-2016</u>

Y2. <u>School Behavior/Adjustment</u>. 68% of assessed youth have school behavior problems. 31% of assessed youth have moderate to serious school behavior problems (two-year increase from previous year's rate and higher than the State's rate the past three years).

Y4. <u>Substance Abuse within the past 12 months</u>. **14% of assessed youth have substance use and assessment or treatment needed (increase from previous year's rate).

Y7. <u>Sexual Behaviors during Past 12 months</u>. 11% of assessed youth have dangerous sexual practices (increase from previous year's rate and higher than the State's rate the past four years).

Y8. <u>Mental Health Needs</u>. 25% of assessed youth need more mental health assessment or treatment (increase from the previous year's rate but lower than the State's rate the past two years). 49% have mental health needs addressed (increase from the previous year's rate and higher than the State's rate the past four years).

F2. <u>Family Supervision Skills</u>. 57% of assessed youth have parents with marginal to inadequate family supervision skills (increase from previous year's rate).

F4. <u>Family Substance Abuse Within the Past Three Years by Household Member</u>. **11% of assessed youth have family members with alcohol/drug abuse issues (two-year decreasing trend).

**~~self-reported data~~ Under reported data.

Part III. Summary of the Existing Community Resources

Structured Activities
- o Experiential - 4-H Activities (restrictions and financial barrier)
- o Private Recreational Programs - (restrictions and financial barrier)
- o Parks & Recreational Programs – (restrictions and financial barrier)
- o Mentoring - Council on Adolescents Lunch Buddy program (restrictions) and Young People of Integrity (restrictions)
- o Teen Up / Links: restricted
- o Tutoring/Academic Enhancement-Hickory High School and Middle School-access limited
- o Parent Family Skill Building - Family Guidance Center (restrictions and financial barrier) would not be available if not JCPC funded
- o Boys and Girls Scouts- (restrictions & financial barrier)
- o Boys and Girls Clubs Salvation Army age restriction to age 15; financial barriers
- o Quest and Communities in Schools – restricted, school-based
- o Conflict Resolution Center Lifeskills –(restrictions and financial barrier) would not be available if not JCPC funded
- o Vocational services- via the school systems-access is limited
- o Apprenticeship programs-via the school systems – access is limited
- o Private After-school Programs- financial barriers

Restorative Services
- o Restitution/Community Services (Project Challenge) services would not be available if not JCPC funded
- o Mediation Conflict Resolution – services would not be available if not JCPC funded

Community Day Programming
- o Alternative Schools restricted

Assessment Services
- o Psychological Assessment - Catawba Department of Social Services/Family Net – (restricted to DSS-involved youth only)
- o Private Sector – funding restriction; time restraint
- o The Cognitive Connection – non-Medicaid eligibility only available if JCPC funded (restrictions and financial barrier)
- o

Clinical Treatment
- o Mental Health Services Critical Access Behavioral Health Agencies and the Private/Public Sector Agencies – financial barriers

- o Home Base Family Counseling : In-Home Therapeutic Services- Intensive & Multi-Systemic Therapy- financial barriers
- o Alexander Youth Network – financial barrier
- o Substance Abuse Assessment & Treatment- The Cognitive Connection - age restricted and financial barriers to services for non-Medicaid eligible youth, only available through JCPC funding
- o Sex Offender Specific Treatment –Repay - would not be available if not JCPC funded
- o Counseling: School based mental health - restrictions
- o Child Advocacy and Protection Center – non offending parent, restricted to victims
- o Mobile crisis – Partners Behavioral Healthcare
- o AMI Kids – restricted to Level II youth & adjudicated youth

Residential
- o Alexander Youth Network (restrictions and financial barrier)
- o Therapeutic Foster Care - Private Sector - restrictions
- o West Care – female short term residential facility-restricted; level II adjudicated youth
- o Sipes Orchard home – restricted and limited
- o Eckerd Residential – restricted and limited to level II males
- o Buncombe Crisis – Multipurpose Crisis and Group Home – limited to court-involved youth
- o Macon Multipurpose - limited to court-involved youth
- o Forsyth Multipurpose - limited to court-involved youth

Part IV. Summary of Gaps and Barriers in the Continuum of Services

Structured Activities
- o Parent Family Skill Building -service would not exist without JCPC funding
- o Tutoring/Academic Programs – hard to access, limitations
- o Youth Interpersonal Skill Building would not be available if not JCPC funded
- o Mentoring programs – limited and restricted.

Restorative Services
- o Restitution/Community Services would not be available if not JCPC funded.
- o Mediation/Conflict Resolution Services would not be available if not JCPC funded
- o Teen Court – not available

Community Day Programming
- o Structured day programs not available
- o Alternative School –limited and restricted

Assessment Services
- o Psychological Assessment Services are a priority. Assessments within the State policy-required 21 days for court involved youth would not be available if not JCPC funded.

Clinical Treatment
- o Substance Abuse for JCPC youth is needed; would be difficult to access plus there would be financial barriers if JCPC did not fund.
- o Sex Offender Assessment/Treatment Services – difficult to access plus financial barriers exist if JCPC did not fund
- o Counseling for youth and families is needed. There are financial barriers plus programs are difficult to access.
- o Home based and multi-systemic treatment is needed; financial restrictions.

Residential
- o Group Home services are limited
- o Therapeutic Foster Care is limited
- o Emergency Shelter is limited

Part V. Proposed Priority Services for Funding

The committee compared the services needed to address the elevated Juvenile Risk Factors and Juvenile Needs with services currently available in the community. Services which are currently available in the community and sufficient to meet the needs of court involved youth or those youth most at risk for court involvement are not considered a priority for JCPC funding.

The Committee proposes that the following services in ranked order be approved as the funding priorities for FY 2017-2018:

1. Psychological services/comprehensive assessments
2. Substance Abuse assessment and treatment
3. Counseling
4. Restitution/Community Service
5. Sexual Offender assessment and treatment
6. Family Skill building
7. Interpersonal Skill building
8. Mediation
9. Mentoring
10. Group Home/Residential services
11. Temporary Shelter
12. Therapeutic Foster Care
13. Experiential
14. Vocational
15. Tutoring
16. Structured Day
17. Teen Court

Catawba County Juvenile Crime Prevention Council
Request for Proposals

$332,366	30%	<mark>January 6 &15, 2017</mark>
Anticipated County Allocation	Required Local Match Rate	Date Advertised

The Juvenile Crime Prevention Council (JCPC) has studied the risk factors and needs of Juvenile Court involved youth in this county and hereby publishes this Request for Proposals. The JCPC anticipates funds from the Department of Juvenile Justice and Delinquency Prevention (DJJDP) in the amount stated above to fund the program types specified below. Such programs will serve delinquent and at-risk youth for the state **fiscal year 2017-2018** beginning on, or after, **July 1, 2017**. The use of DJJDP funds in this county **requires a local match** in the amount specified above.

The JCPC will consider proposals for the following needed Programs:

Psychological Assessments; Substance Abuse Treatment; Counseling Services; Restitution/Community Service;	Sex Offender Treatment; Parent/Family Skill Building; Interpersonal Skills; Mediation; Mentoring; Group Homes;	Temporary Shelter; Therapeutic Foster Care; Experiential; Vocational; Tutoring; Structured day; and Teen Court programs.

Proposed Program Services should target the following Risk Factors for Delinquency or Repeat Delinquency:

Age at first delinquent offense; number of undisciplined or delinquent referrals at intake; most serious prior adjudication; prior assualts; known use-alcohol, illegal drugs (prior 12 months); school behavior problems.

Programs should address the following concerns as reported in the Needs Assessments for Adjudicated Youth:

Peer Domain:	School behavior/adjustment; Substance abuse within past 12 months; Sexual behaviors during past 12 months;
Individual Domain:	Mental health needs; sexual behavior; school behavior; substance abuse/use
Family Domain:	Family supervision skills; familial substance abuse;
School Domain:	School behavior; substance use/abuse; sexual behaviors; mental health needs

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Applicants are being sought that are able to address the legislatively mandated items below:

1. Program services compatible with research that is shown to be effective with juvenile offenders.
2. Program services are outcome-based.
3. The program has an evaluation component.
4. Program services detect gang participation and divert individuals from gang participation.
5. Programs that can have a demonstrable impact on the following success factors: a. reduce the use of alcohol or controlled substances; b. reduce subsequent complaints; c. reduce violation of terms of community supervision; d. reduce convictions fro subsequent offenses; e. fulfill restitution to victims; and f. increase parental accountability.

Local public agencies, 501(c)(3) **non-profit** corporations and local housing authorities are invited to submit applications (Program Agreements) for programs addressing the above elements. Application forms and other necessary information may be obtained from:

Philip Toelkes, Designee	at	828-310-9534
JCPC Chairperson or Designee		Telephone #

********Program Agreement forms may also be downloaded from the DJJDP web-site********
http://cp.ncdjjdp.org/CP

NOTE: For further information, technical assistance, or inquiring about grant writing workshops in your area, contact the Dept. of Juvenile Justice and Delinquency Prevention Area Office by calling Massey Whiteside , DJJDP Area Consultant at 828-296-4744

Deadline for Application is:	<mark>February 24, 2017</mark>	by	5:00 P.M.

Mail or deliver applications to:	Jennifer Mace, Catawba County Budget Officer
	25 Government Drive
	Jennifer Mace, Catawba County Budget Officer

Number of copies to submit: 1   Telephone: 828-310-9534

Juvenile Crime Prevention Council Funding Decisions Summary

Program Funded	Reason for Funding (Check all that apply)
JCPC Administration	☐ Meets funding priority ☐ component ☐ Addresses parental accountability ☐ Compatible with research ☐ Cost efficient ☒ Other Supports work of Board and Committees ☐ Other ☐ Would increase funding to this service if funds were available
Cognitive Connection	☒ Meets funding priority ☐ component ☒ Addresses parental accountability ☐ Compatible with research ☐ Cost efficient ☒ Addresses use of alcohol/controlled substances ☒ Addresses reductions of complaints, violations of supervision & convictions ☐ Addresses restitution to victims ☐ Addresses gang participation ☒ Has evaluation ☐ Other ☐ Would increase funding to this service if funds were available
Project Challenge	☒ Meets funding priority ☐ component ☐ Addresses parental accountability ☐ Compatible with research ☐ Cost efficient ☒ Addresses use of alcohol/controlled substances ☒ Addresses reductions of complaints, violations of supervision & convictions ☐ Addresses restitution to victims ☐ Addresses gang participation ☒ Has evaluation ☐ Other ☐ Would increase funding to this service if funds were available
Repay - SAIS	☒ Meets funding priority ☐ component ☐ Addresses parental accountability ☐ Compatible with research ☐ Cost efficient ☒ Addresses use of alcohol/controlled substances ☒ Addresses reductions of complaints, violations of supervision & convictions ☐ Addresses restitution to victims ☐ Addresses gang participation ☒ Has evaluation ☐ Other ☐ Would increase funding to this service if funds were available
Family Guidance Center	☒ Meets funding priority ☒ component ☐ Addresses parental accountability ☐ Compatible with research ☐ Cost efficient ☒ Addresses use of alcohol/controlled substances ☒ Addresses reductions of complaints, violations of supervision & convictions ☐ Addresses restitution to victims ☐ Addresses gang participation ☒ Has evaluation ☐ Other ☐ Would increase funding to this service if funds were available
Aspire-Kids at Work	☒ Meets funding priority ☐ component ☐ Addresses parental accountability ☒ Compatible with research ☒ Cost efficient ☐ Addresses use of alcohol/controlled substances ☐ Addresses reductions of complaints, violations of supervision & convictions ☐ Addresses restitution to victims ☒ Addresses gang participation ☒ Has evaluation ☐ Other ☐ Would increase funding to this service if funds were available
Conflict Resolution Center	☒ Meets funding priority ☐ component ☐ Addresses parental accountability ☐ Compatible with research ☐ Cost efficient ☒ Addresses use of alcohol/controlled substances ☐ Addresses reductions of complaints, violations of supervision & convictions ☐ Addresses restitution to victims ☒ Addresses gang participation ☒ Has evaluation ☐ Other ☐ Would increase funding to this service if funds were available
Family Centered Treatment	☒ Meets funding priority ☒ component ☐ Addresses parental accountability ☐ Compatible with research ☐ Cost efficient ☐ Addresses use of alcohol/controlled substances ☐ Addresses reductions of complaints, violations of supervision & convictions ☐ Addresses restitution to victims ☐ Addresses gang participation ☐ Has evaluation ☐ Other ☐ Would increase funding to this service if funds were available
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Juvenile Crime Prevention Council Funding Decisions Summary

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Program Not Funded	Reason for Not Funding (Check all that apply)
YDI Parent Family Skill Building	☐ Lack of funding, addresses priority need and would fund if resources allowed ☐ Greater cost than program of same type and quality ☐ Does not meet funding priority ☒ Other Not present to respond to questions ☐ Not compatible with research ☐ Lesser quality than another program funded of it's type
YDI Interpersoanl Skills	☐ Lack of funding, addresses priority need and would fund if resources allowed ☐ Greater cost than program of same type and quality ☐ Does not meet funding priority ☒ Other Not present to respond to questions ☐ Not compatible with research ☐ Lesser quality than another program funded of it's type
	☐ Lack of funding, addresses priority need and would fund if resources allowed ☐ Greater cost than program of same type and quality ☐ Does not meet funding priority ☐ Other ☐ Not compatible with research ☐ Lesser quality than another program funded of it's type
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Catawba JCPC

Program Description FY 2017-2018

NAME OF COMPONENT: Interpersonal Culinary Program

BRIEF DESCRIPTION: Kids At Work is an interpersonal skills development program based around the culinary art. The Kids At Work curriculum consists of 16 hands on lessons that meet the needs of at-risk youth and set them up for academic and vocational success while teaching skills to help deal with bullying and connecting with prosocial peers. Additionally parents are invited once a month to learn the communication skills their child is learning to improve communication in the home

Program Enhancement Plan

Program:	Family Centered Treatment
Brief Description:	Family Centered Treatment (FCT) is a best practice, tested andevidence based model of home-based family therapy developed by practitioners over a 20 yearperiod. FCT has been gradually formalized into a model of therapy that has practice basedevidence and evidence based practice shown to lower rates of out of home placements,juvenile recidivism, and maladaptive areas of family functioning. It has been refined based on

Category	SPEP Score	Enhancement Opportunity	Action Steps	Responsible Party	Comments:
Primary Service Supplemental Services	NA	None			
Quality of Service Delivery	17	Improve provider retention of staff.	Pinnacle, contractor, will return to the original culture, expectations for training and support of staff. FCT Foundation will provide training, assistance, and oversight.	Pinnacle Management Staff FCTF PCD	
Amount of Service: Duration and Contact Hours	NA	None			
Risk Level of Youth	NA	None			
Total					

This Plan is approved by: _Garry Talbert MEd, QP, PCD_   2/11/16   _____

Program Manager Name & Signature   Date   JCPC Chair Name & Signature   Date

Program Enhancement Plan

Program: Sex Offender Evaluation- Catawba

Brief Description: Sex offender specific evaluation and assessment for youth displaying sexually aggressive behavior or who have been charged with a sex offense in order to evaluate risk and make treatment recommendations.

Category	SPEP Score	Enhancement Opportunity	Action Steps	Responsible Party	Comments:
Primary Service Supplemental Services					Does not have a SPEP Score.
Quality of Service Delivery	14	Program Evaluation	Establish a process for reviewing the evalaution for length of stay and recommendations.	Executive Director	The area of Quality of Service can be addressed through monitoring timelines.
Amount of Service: Duration and Contact Hours					
Risk Level of Youth					
Total					

This Plan is approved by:

Reace Lewis 3/7/16
Program Manager Name & Signature   Date

_____ / /
JCPC Chair Name & Signature   Date

Program Enhancement Plan

Program: Sex Offender Treatment-Catawba

Brief Description: Sex offender specific treatment for youth displaying sexually aggressive behavior, inappropriate sexual conduct or who have been charged with a sex offense. The treatment balances accountability, rehabilitation and community safety.

Category	SPEP Score	Enhancement Opportunity	Action Steps	Responsible Party	Comments:
Primary Service Supplemental Services					
Quality of Service Delivery	12	Define Protocol for Program Services and Delivery	Update SAIS Manual with curriculum, manuals and process for reviewing service plans.	Executive Director	The manual needs to be expanded to include these areas.
Amount of Service: Duration and Contact Hours					
Risk Level of Youth					
Total	12				

This Plan is approved by: _Renee Lewis_ ___3/7/16___
Program Manager Name & Signature   Date

_____ __/ /__
JCPC Chair Name & Signature   Date

Program Enhancement Plan

Program:	Juvenile Mediation/Conflict Resolution Education – **CATAWBA JCPC**

Brief Description:	Program allows youth to discuss issues that are leading to their delinquency. GOALS: Increase of effective communication, collaborative problem solving and implementing an agreement between two parties. The class series build Interpersonal Skills by identifying problematic attitudes, beliefs & thinking patterns leading to delinquency. Contextual instruction and related experience focusing on pro-social decisions making, anger management techniques and conflict resolution interpersonal skills

Category	SPEP Score	Enhancement Opportunity	Action Steps	Responsible Party	Comments:
Primary Service	15		None		
Supplemental Services	0		None	–	
Quality of Service Delivery	14	Defined Protocol for Program Service Delivery	None		
		Staff Training	Staff attended 3 trainings Spring '16		Media Matters, NCACAY Reg.Mtg & Leg. Conference
		Staff Retention	None	Patti Ferree	
		Program Evaluation, Monitoring & Corrective Action	None	–	
			None		
		Staff Evaluation			
				–	
Amount of Service: Duration *and*	6	Increase Duration	Make additional contact w/ youth who receive less than 4 weeks of service *due to* absences & make-up session or referral date	Patti Ferree, Program Manager	2 high school youth (district court referrals) had 3 weeks of service, but met 4 times *due to date referred* 1 high youth served had 4 weeks of contact
Contact Hours	10	Increase Contact Hours	Make additional contact w/ youth who have less than 8 hours *due to* class absences& make-up classes	Patti Ferree, Program Manager	3 high school youth served met 8 hour criteria
Risk Level of Youth	0		None		
Total	45				

Program Enhancement Plan

Program:	Interpersonal Skill Buildinging – **CATAWBA JCPC**
Brief Description:	Program allows youth to discuss issues that are leading to their delinquency. Goals: Increase of effective communication, collaborative problem solving and implementing an agreement between two parties. Classes build Interpersonal Skills by identifying problematic attitudes, beliefs & thinking patterns leading to delinquency. Contextual instruction and related experience focusing on pro-social decision making, anger management techniques and conflict resolution interpersonal skills.

Category	SPEP Score	Enhancement Opportunity	Action Steps	Responsible Party	Comments:
Primary Service	15		None		
Supplemental Services	5		None	–	
Quality of Service Delivery	14	Defined Protocol for Program Service Delivery	None		
		Staff Training	Staff attended 3 trainings-Spring '16	–	Media Matters, NCACAY Reg. Mtg & Leg. Conference
		Staff Retention		–	
		Program Evaluation, Monitoring	None		
		Corrective Action	None	–	
		Staff Evaluation	None		
Amount of Service: Duration *and*	0	Increase Duration	None		
Contact Hours	0	Increase Contact Hours	None	–	
Risk Level of Youth	20		None		
Total	54				

Program Enhancement Plan

Program: Nurturing Adolescents (Parent Education Program)

Brief Description: Our program provides opportunities for skill-building to parents/guardians and their teens pursuant to changing attitudes and behaviors. The programming uses Nurturing Adolescents, an evidence-based curriculum to address skills needed to build healthy, non-abusive family interactions and address challenges through effective communication.

Category	SPEP Score	Enhancement Opportunity	Action Steps	Responsible Party	Comments:
Primary Service Supplemental Services		None			
Quality of Service Delivery		Continue to work & develop written protocols outlining the services provided	Add more detail to procedures and protocol manual as well as organize operational guidelines and policies into a protocol manual.	Program Coordinator	
		Enhance process to demonstrate program effectiveness.	Use other means of data collection to determine measureable objectives beyond the required JCPC objectives.		
Amount of Service: Duration and Contact Hours		None			

Program Enhancement Plan

Risk Level of Youth	None		
Total			

This Plan is approved by:

Carol Abell
Program Manager Name & Signature   4/17/17
                                         Date

_____
JCPC Chair Name & Signature   / /
                                   Date