



Statement of Purpose

Catawba County Libraries inspire the joy of reading, life-long learning, cultural appreciation, creative thinking, and promote economic development and individual growth through comprehensive resources, a knowledgeable and responsive staff, innovative technologies, and welcoming facilities.

As a public gathering place organized around public service and the transfer of information and ideas, the library is a unique, neutral community space for social interaction and engagement, easily accessible, with distinct resources, and rich in content and experience. As such, it contributes to a healthy community where people come together in ways that level social inequities and promote community engagement and social connection.

Reference Services Mission

Reference Services assists, educates, informs and empowers library users in all areas of knowledge with expert staff providing access to a broad, in-depth range of authoritative information, resources and collections.

Reference staff will make every attempt to provide information and reference assistance for all inquiries. When information cannot be provided as stipulated below, referrals to appropriate professional organizations or federal/state/municipal agencies will be made. In order to maintain professional and impartial reference service:
Reference staff do not give medical, legal, copyright, financial, or tax advice.
Reference staff do not refer library users to individual practitioners – physicians, attorneys, mental health professionals, or others.