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Local librarian helps customer realize her dream

Libraries can make a big difference.

Regina Reitzel, Information Services librarian at Catawba County Library, learned that first-hand when a customer delivered a rose plant with a handwritten note. “Thanks for all your help.”



“She was so grateful that I had proctored her tests,” Reitzel said.

The customer had gone back to college to attain a master’s degree online at East Carolina University. Officials there require tests to be proctored by a reliable and reputable individual who holds a masters degree.

That’s where the county library came in. Eleven employees hold master’s degrees including Reitzel, who was available to help the young woman over the past year.

All went well, and the woman recently received her graduate degree in industrial engineering and is equipped to pursue her career goals, thanks in part to help from Catawba County Library.



About: *The Catawba County Library System, headquartered in Newton, NC, serves the citizens of Catawba County with seven branches throughout the county and is a year-round, integral provider of early literacy and lifelong learning. In addition to traditional services, the system provides a full complement of computer and digital services, classes and support to bridge the digital divide, empower job seekers, and enhance community quality of life and economic health.*