



**Main Library  
Catawba County Library System  
115 West C Street  
Newton, NC 28658**

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## **Library to poll local customers**

Catawba County Library customers are asked to express their opinions this month as the county system issues its annual customer service survey.

Library patrons may fill out paper surveys at any of seven locations (Newton, Conover, Claremont, Maiden, St. Stephens, Sherrills Ford, Southwest) or go online to complete an electronic version. It can be found on the library website at [www.catawbacountync.gov/library](http://www.catawbacountync.gov/library). Library staff will also be inviting adults who attend events such as computer classes and story times, to fill out the survey.

“We want to receive as much feedback as we can about how well we’re doing and what we can improve,” said Suzanne White, library director.

The library staff is also asking for feedback about how customers benefit from library services and how they find out about events and services. A Spanish-language version will be available.

Questions about the survey should be directed to White at 465-8660. Catawba County Library, headquartered in Newton, serves more than 82,000 registered users who live primarily outside of the Hickory city limits.