



DIAL 2-1-1

One Number - Many Services

Fact Sheet

DIALING 2-1-1 provides free, confidential, 24/7 information and referral service accessible to Catawba County residents. Trained and certified multi-lingual customer service representatives at **United Way's call center** will direct callers seeking to get help or give help to the appropriate health or human service organization.

United Way 2-1-1 is a service of Catawba County United Way in conjunction with United Way of North Carolina.

United Way 2-1-1 is a state of the art telephone and computer information service and is operated by a nationally accredited professional staff.

Within Catawba County there are hundreds of telephone numbers for health and human service programs, government offices, and nonprofit agencies. Sometimes people have difficulty accessing services they need because they do not know whom, or where, to call. This is especially true when people are new to the area, in crisis or have difficulty communicating because of language barriers or disabilities. **United Way 2-1-1** provides easy 3-digit, 24/7 access to get help/give help.

Just dial 2-1-1 or program this number 1-888-UW211NC (1-888-892-1162) into your cell phone and label it 2-1-1. You can even visit the web site at www.nc211.org.

Get Connected. Get Answers