

Message:

Teenagers:

Be aware of activities that are uncommon or suspicious.

**ALWAYS ACT ON YOUR
BEST INSTINCT**

Do not fear the police. They are always there to help you. All 911 calls are taken seriously, even if you are a teenager calling. They respond to every emergency in the same fashion. They will always listen to you. They should not be the people who you worry about. They want to help you and can't if you don't call.

Remember:

The Telecommunications at **911** are there *24 hours a day, 7 days a week and 365 days a year!*

They are trained to help you..Don't Hesitate to call.

**WHEN IN DOUBT
CALL
9-1-1**

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CALLING E-911:

A Teenager's Guide To Catawba County

EMERGENCY

should i really Call 911?

911 listens and believes all callers! Do not think that since you are a teenager they will not help you. Telecommunicators are ready for your call 24/7:

THEY WANT TO HELP YOU!

Do not be afraid to call 911 if you think that there is an emergency situation that threatens human life or property and demands attention right away. The situation you are worried about may escalate if you do not call, **so make the choice to call 911.**

The 911 Telecommunicator will decide whether or not your call should be handled by 911 or whether you should be referred to another phone number or agency as appropriate. If referred, stay on the line. The Telecommunicator will transfer you.

What do I Say if I call 911?

The person answering the phone is a trained 911 dispatcher. They are trained to ask you many questions.

- **WHAT** is happening
- **WHERE** are you and **WHERE** is the situation
- **WHEN** the incident(s) occurred
- **WHO** are the people involved
- Are there any **WEAPONS** involved
- Are there any **INJURIES**

911 CALLING TIPS:

- Take a deep breath and stay calm!
- Be brief, clear and accurate. Answer all questions the dispatcher ask.
- Stay on the telephone with the dispatcher (while safe)
- Give location clearly
- Describe one person/suspect at a time and describe them from head to feet.

