

Proud to Serve Our Veterans

Catawba County Social Services

Main Phone Number: 828-695-5600

Department	Phone Number	Brief Description
Adult Services Division		
Adult Medicaid	695-5692	Medicaid for aged/blind/disabled
Adult Protective Services After Hours Call	695-5609 911	Investigates reports of abuse, neglect and exploitation of disabled adults.
Adult Services	695-5609	Adult Day Care/Health, Community Alternatives Program, In-Home Aide, Assisted Living placement/monitoring, Case Management, Guardianship
Blind Services	695-5605	Assistance with visual aids, etc.
Medicaid Transportation	695-5608	Transportation to medical appointments
Nutrition (Age 60+)	695-5610	Meals on Wheels Frozen Meals, Boost, Seniors Morning Out
Economic Services Division		
Child Support	695-4405	Ensures non-custodial parents accept financial responsibility for supporting their children.
Day Care	695-5721	Provides scholarships for children to attend day care.
Family Medicaid/NC Health Choice	695-5712	Provides access to medical care for children and their caretakers.
Food Assistance	695-4419	Provides assistance with food to needy families (formerly Food Stamps)
Program Integrity	695-4419	Investigates cases of public assistance fraud.
Work First	695-5621	Provides cash assistance to families while training for employment.



More information on back



Department	Phone Number	Brief Description
Family & Children's Services Division		
Backpacks (Food) for students	695-5648	Backpack filled with food for children who participate in the Federal Free and Reduced Meal Program to take home on Friday.
Child Protective Services After Hours Call	465-8935 324-9111	Investigates reports of neglect and abuse of children
Family Builders	465-8901	Adoption Resource Center
Family and Children's Services	695-4515	Ensures safe homes for children, foster care, residential services, early childhood support, school social workers, teen pregnancy prevention
Family NET	695-6500	Mental Health and Substance Abuse Services for teens and children.

www.catawbacountync.gov/dss

Mailing Address: P.O. Box 669, Newton, NC 28658

Street Address: 3030 11th Ave. Dr. SE, Hickory, NC 28602 (Behind Catawba Valley Medical Center)

Social Services Offices in Nearby Counties

Department	Phone Number	Address
Alexander County	828-632-1080	604 7th St. SW, Taylorsville, NC 28681
Avery County	828-733-8248	175 Linville St., Newland, NC 28657
Burke County	828-439-2000	700 E. Parker Rd., P.O. Box Drawer 549, Morganton, NC 28680
Caldwell County	828-426-8200	2345 Morganton Blvd. SW, Suite A, P.O. Box 200, Lenoir, NC 28645
Cleveland County	704-487-0661	130 S. Post Rd., Shelby, NC 28150; P.O. Drawer 9006, Shelby, NC 28151-9006
Iredell County	704-873-5631	549 Eastside Dr., P.O. Box 1146, Statesville, NC 28687
Lincoln County	704-732-0738	1136 E. Main St., P.O. Box 130, Lincoln-ton, NC 28093
McDowell County	828-652-3355	145 E. Court St., P.O. Box 338, Marion, NC 28752
Watauga County	828-265-8100	132 Poplar Grove Rd. Connector, Suite C, Boone, NC 28607
Wilkes County	336-651-7400	304 College St., Wilkesboro, NC 28697

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