

# Catawba County Social Services

Annual Report 2014-2015

# Welcome

Welcome to our 2014-2015 Annual Report for Catawba County Social Services. This year was filled with many accomplishments. For more information about any of the programs we provide, please go to our website by [clicking here](#).

We also appreciate the continuing support of the [Catawba County Board of Commissioners](#) and our [Social Services Board](#).

As a reinventing government agency, we set outcomes annually that we strive to achieve. For the 2014-2015 fiscal year, we exceeded 93% of all agency outcomes while being fiscally responsible, responsive to our citizens, and providing quality customer service.



## Our FY 14/15 Budget (Total)



County: 4%

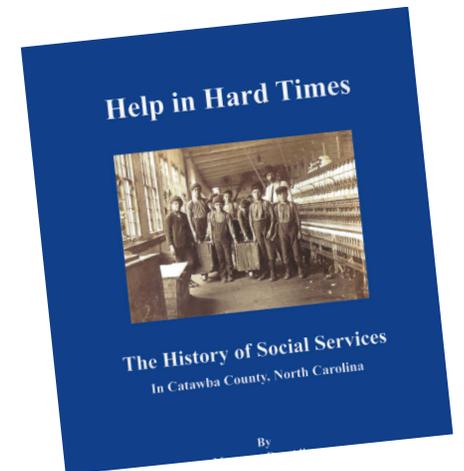
State: 24%

Federal: 72%

We also continued to improve upon our balanced scorecard approach.

Social Services comes into contact with many families and children who are suffering from trauma. We deal with these issues through our Trauma Informed Practice and have made great strides in this area. This year also saw the publication of our agency's history from 1919 to the present. We desperately need volunteers to deliver Meals on Wheels for vulnerable adults, help support our Backpack Program, and also to serve as foster parents so our children can remain in their own communities.

To learn about our reinventing government approach, balanced scorecard, outcomes, trauma informed work, volunteer opportunities, or to purchase a copy of our history book, please [click here](#).



## By the Numbers

Our agency keeps many records that track how many people we serve, how we do our job, and how successful we are in reaching our goals.

The following statistics describe just a few of the many facts about Social Services during the past fiscal year. We encourage you to check out more details by looking at the documents on our website by [clicking here](#).

The Backpack Program served 375,905 meals to 1,380 school children in need.

Senior Nutrition served 126,864 meals to 1,545 seniors in the county.

36,000 Catawba County residents received Medicaid.



Almost 28,000 county residents are receiving Food and Nutrition Services (Food Stamps). 44% of them are 20 or younger.

2,415 Catawba County children received day care subsidies, allowing their parents to seek and maintain employment.

Social Services received 3,362 reports of child abuse or neglect involving 6,796 children. Of these, 2,067 met the state criteria to be accepted for assessment.

There are currently 228 children in foster care. North Carolina's average length of stay in foster care is three years. Catawba County's average is 19 months. There is an urgent need for more foster parents.

Adult Protective Services received 354 reports of suspected abuse, neglect or exploitation. Of those, 113 were screened in for investigation/assessment.

For more information about Catawba County Social Services, call us at 828-695-5600 from 8 a.m. to 5 p.m. Monday through Friday except for county holidays.

You may also visit us at 3030 11th Ave. Dr. SE, Hickory, NC 28602.

Our mailing address is: P.O. Box 669, Newton, NC 28658.

Our website is [catawbacountync.gov/dss](http://catawbacountync.gov/dss).

