



Work First

This program provides short-term cash assistance to families with a minor child in the home – if the family income is extremely limited. Work First is an employment program with a strong emphasis on helping families become economically self-sufficient quickly. To be eligible, you must cooperate with child support. Contact phone number is 695-5621

General Assistance

This is a discretionary fund. General Assistance is intended as short-term financial crisis intervention program. All customers will be required to present an ID. General Assistance will only assist with deposits and medical needs not covered by any other source.

A customer can only obtain General Assistance once in a 12-month period. Customers will be evaluated in regard to their ability to maintain financial independence, and their available income. Contact phone number is 695-5621.

Free Interpretation Services

If you do not speak English, or if you are deaf, hard of hearing, or deaf/blind, you can have interpretation services provided for you at no charge. Tell the person helping you that you need an interpreter.

Hmong

Yog hais tias koj hais tsis tau lus Askiv, los sis koj yog tibneeg lag ntseg, los yog tibneeg dig muag, peb muaj neeg pes lus dawb pub rau koj. Hais qhia rau tus tibneeg uas koj ntsib ntawd kom nws nrhiav neeg pab pes lus rau koj.

Spanish

Si Ud. no habla inglés, o si es sordo, tiene dificultad para oír, o es sordo/ciego, se le podrán proporcionar servicios de interpretación sin costo. Dígale a la persona que le esté ayudando que necesita un intérprete.



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PUBLIC ASSISTANCE PROGRAMS



Public Assistance Programs



To strengthen, with dignity and respect, the quality of life for all citizens through supportive services and advocacy



Public Assistance Programs

Public Assistance Programs

Catawba County Social Services has several different types of assistance programs that are designed to help families and individuals. This brochure provides an overview of those programs. For more information, call the number listed under each program, come by the Social Services office, or visit our website.

Medicaid

There are several Medicaid programs for children in North Carolina. Eligibility is based upon family income, assets, and citizenship. To be eligible, the child must meet all three criteria. (It is not a problem if the parent is an undocumented immigrant. The program looks at the child's legal status.)

The program provides for a full range of medical, dental and psychological services. Medicaid coverage is available for most pregnant teens; the parent's income is not considered in determining eligibility for the Medicaid for Pregnant Women Program.

If the minor child has been declared disabled by the Disability Determination Services, or the parent plans to pursue disability, an application may be made for Medicaid for the Disabled with the "adult" Medicaid Unit. Contact phone number: 695-5711

North Carolina Health Choice for Children

This program is similar to Medicaid, except it serves children from families with income levels that are too high for Medicaid. This is not an entitlement program. The state has limited funds for this program. From time to time, the program will reach its maximum spending level and new applicants will be placed on statewide waiting lists. Contact phone number: 695-5711



Food Assistance

Food Assistance Program supplements the household's food purchasing power by providing Food Assistance to eligible families. To be eligible, the household must meet specific income, assets, and citizenship requirements. Only US citizens, documented immigrants and legal refugees can participate in this program. Benefits are issued on an electronic benefit card – a pre-loaded debit card. Children receiving Food Assistance are automatically eligible for free school lunches. Contact phone number: 695-4419.

Day Care Scholarships

A Child Care Subsidy can be provided for families who need day care to work or attend school, for certain children receiving Protective Services or who are in Foster Care, or for children with developmental delays. The program can also be used to assist teen parents with day care so they can remain in traditional high school. This program is based on need and family income. It has limited funding, and children may be placed on a waiting list. Contact phone number: 695-5721

Child Support

Any adult rearing a child may apply for Child Support services on behalf of that child. Citizenship is not an issue for the child or the adults in the case. The program will help a parent/caretaker obtain a child support order and will enforce any existing child support order. The program provides paternity services to determine the biological parents of a child. The program is able to work with interstate cases – where one or both of the parents may live in another state.

There is an application fee of \$25 for this program – if the child is not receiving Medicaid or Work First cash assistance. Non-custodial parents should contact the office to find out how to petition the court to lower their order if their income has been involuntarily lowered due to lay off or loss of employment. Contact phone number: 695-5612