

Catawba County Social Services Board Goals:

- ▶ Vulnerable children are in safe, nurturing, financially stable environments.
- ▶ Citizens will become or remain economically independent.
- ▶ Vulnerable citizens and disabled adults are safe and have opportunities to remain in their own homes.
- ▶ Citizens will be knowledgeable of and satisfied with Social Services.
- ▶ Social Services will operate with the highest standards of effectiveness and efficiency.
- ▶ Children and families will have access to nurturing, education, support and treatment services to maximize family functioning.

Catawba County Social Services Mission Statement:

To strengthen, with dignity and respect, the quality of life for all citizens through supportive services and advocacy.

Catawba County Social Services Statement of Philosophy:

We will:

- ▶ be a model of excellence focused on achieving positive results.
- ▶ ensure that services are provided in an efficient and effective manner.
- ▶ be good stewards of County, State, and Federal resources.
- ▶ ensure effective communication with internal and external partners.
- ▶ be a responsive and respectful place to work and seek help.
- ▶ be engaged in our work and seek solutions through teamwork, innovation and inclusive decision making.

Catawba County Statement of Philosophy:

Catawba County Government provides necessary services to its citizens with honesty and professionalism at reasonable costs. Although the range of services is diverse, the following principles guide our efforts:

- ▶ Provide the least intrusive government that serves the best interest of all citizens.
- ▶ View elected and appointed officials as policymakers, and staff as implementers of policy.
- ▶ Encourage citizen participation in government and promote public trust and accountability.
- ▶ Administer a government that is competent and responsive to citizen's needs while understanding its obligation to taxpayers.
- ▶ Adhere to the community's strong work ethic, promoting high productivity with reasonable workloads.
- ▶ Foster an economic, social, and physical environment that allows individual and corporate citizens to realize their potential.
- ▶ Encourage and recognize creativity, innovation, and teamwork among County employees.
- ▶ Encourage administrative decision-making at the point of service.
- ▶ Administer county government with compassion and fairness.