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## EnerGov Notifications UPDATE

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Catawba County Building Services Division along with our Technology Department has been hard at work looking at better ways to help you with your permitting and inspections needs. We are proud to announce some changes that are going to allow your current technology to help you with your project management from anywhere you are.

### Email notification of permits issued:

As we all know the fax machine is one of our remaining dinosaurs that will eventually become one more display in the museum of "Things That Were". We are not doing away with our fax option to send in your permits for trades.....as of yet. However we are changing our process of providing issued permits to you. We will begin August 1, 2014 to email you when your permit is issued which will allow you to click on the link within the email and print the PDF copy of your permit or you can save it to an electronic file right from there. Additionally you can move the email over to an email folder and use it to keep up with inspection history by clicking on the permit number. This will show you all permit activity associated including inspections scheduled and what the results of that inspection were. The new feature will allow you to better manage your numerous projects and save us time and paper. You will have everything right there in your smart phone or at the office computer.

### Text/Email notification of Permits and Inspections:

Along with the email of the permit issued, you can now receive a text and/or email of when an inspection is scheduled and when a scheduled inspection is completed. The notification will tell you the permit number, date, type of inspection and the results such as approved, approved with notes or fail. This will allow you to quickly know when things are occurring making for better planning options. This instant notification will allow for you to call back in re-inspections quickly if needed and save you from going to the jobsite to find out the result of your inspection.

### When will the job be ready:

Permit staff will now be asking you when the inspection will be ready when you call to schedule. The reason for the question is that we are now noting, in the inspection scheduled, when the inspection will be ready for those times that we are unable to perform the inspection for the day you want. In this busy construction season, that happens pretty often. With your "job ready" date noted on the inspection, through reporting, we are able to quickly identify those jobs ready and if an inspector is able to finish early that day with his normal schedule we confirm they are ready and we work them in early. We have tested this with some of you with daily success. This allows us to do the most we can each and every day.

If you have any questions or are ready to take advantage of these new features just give us a call at 828-465-8399 or stop by. We will confirm your email and/or cell number so that you can begin to know what is going on with each of your projects in Catawba County. We look forward to hearing how this is helping your business so make sure you let us know.

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